

10 November 2009 (Montgomery Blair Hall: 09h30 – 18h00)

Chaired by Ms. Joëlle Toledano

OPENING

A century of financial inclusion through postal networks: historical perspective and recent developments in France

Mr. Philippe Bajou, Deputy Director General, La Banque Postale (France)

SESSION 4: MORE BRICS CASE STUDIES

Financial inclusion: comparison of policies and business models in emerging countries

Russia and India: the policy case for financial inclusion through the postal network

Russia and India: the business case for financial inclusion through the postal network

China and South Africa: the policy case for financial inclusion through the postal network

China and South Africa: the business case for financial inclusion through the postal network

Microfinance for all through the Chinese postal network

Speakers: Mr. Hans Boon, Managing Director, PostFinance International Development B.V.

Mr. Maxim Karlik, Central Bank of Russian Federation

Mr. Shukadev Samant, Board Member, India Post

Mr. Sandip Ghose, Reserve Bank of India

Mr. Ying Chen, Manager, Postal Savings Bank of China

Ms. Huarong Xiao, Director, China Banking Regulatory Commission

Mr. Michael Roth, Senior Project Manager, GTZ

Ms. Maureen Manyama-Matome, General Manager, Postbank South Africa

Mr. Omega Shelembe, South African Financial Regulatory Authority

Discussants: E. Aguirre, T. Cook, M.-H. Lai, C. Sinobas, Sylvie Solignac (La Banque Postale), A.-F. Lefèvre, M.-O. Pilley, H. Ramm (SDC Switzerland)

SESSION 5: DEBATE (moderated by E. Aguirre, AFI)

Defining successful models of financial inclusion through the postal network

Universal postal service and universal access to finance

What is a pro-financial inclusion regulatory framework?

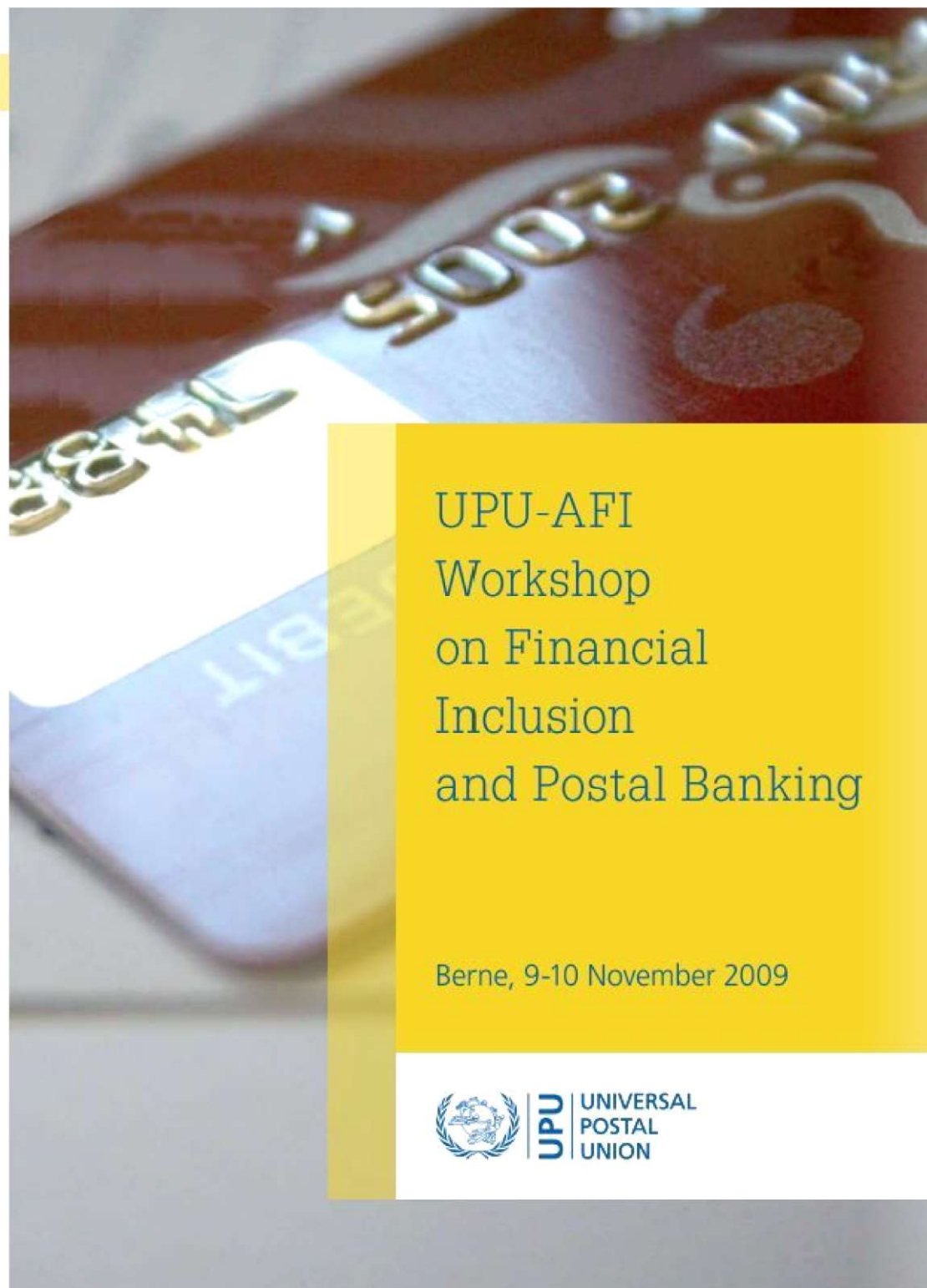
Intervention by recipients of UPU-AFI participation grants from Azerbaijan, Brazil, Burundi, China, Ecuador, India, Kazakhstan, Malawi, Maldives, Nigeria, Russia, Sierra Leone, South Africa, Tanzania, and Ukraine

T. Cook, M.-H. Lai, C. Sinobas, Sylvie Solignac, A.-F. Lefèvre, M.-O. Pilley, H. Boon

CLOSING

Ambassador Bishar Hussein, Chairman of the Council of Administration of the UPU

Dr. Andreas Taprantzis, Chairman of the Postal Operations Council of the UPU



UPU-AFI
Workshop
on Financial
Inclusion
and Postal Banking

Berne, 9-10 November 2009



UPU | UNIVERSAL
POSTAL
UNION

Programme

9 November 2009 (Montgomery Blair Hall: 10h30 – 18h00)

Chaired by Ms. Joëlle Toledano

OPENING

The missing billion accounts: delivering financial inclusion through postal networks

Mr. Edouard Dayan, Director General of the Universal Postal Union
Ms. Joëlle Toledano, Commissioner, ARCEP, Professor of Economics, SUPELEC, Chair of the Postal Economics Project Group
Mr. Carlos Henrique Almeida Custódio, President, Correios (Brazil)
Mr. Jacques Attali, President, PlaNet Finance
Dr. Gabriela Braun, Director Policy & Grant Management, Alliance for Financial Inclusion (AFI)

SESSION 1: PERSPECTIVE

Financial inclusion policies across countries: a comparative approach analysis

Mr. Ernesto Aguirre, Alliance For Financial Inclusion

SESSION 2: FIRST CASE STUDY

Brazil: the policy case for financial inclusion through the postal network

Correspondent banking and the financial system: an innovative regulatory framework
Serve-the-poor-first strategies: the business case for financial inclusion through the postal network in Brazil
Financial inclusion and local economic development in Brazil: a quantitative evaluation of the impacts of Banco Postal

Speakers: Mr. Luiz Edson Feltrim, Head of Correspondent Banking, Brazilian Central Bank
Mr. Fernando Miranda de Oliveira, Former Head Banco Postal, Correios
Mr. Rodrigo Figueiró de Andrade, Senior Manager Banco Postal, Correios
Mr. José Nivaldo Ferreira, Head of Partnerships, Bradesco
Dr. José Ansón, Economist, UPU

Discussants: Mr. Ernesto Aguirre, Alliance For Financial Inclusion
Ms. Tamara Cook, Program Officer, Financial Services for the Poor, The Bill and Melinda Gates Foundation
Mr. Hans Boon, Managing Director, PostFinance International Development B.V.
Ms. Anne-Françoise Lefèvre, Head of Institutional Relations, World Savings Banks Institute (WSBI)
Mr. Minh-Huy Lai, Managing Director, PlaNet Finance Advisory Services
Mr. Christian Sinobas, Director, PlaNet Finance Suisse
Mr. Michael Lafferty, Chairman, Lafferty Group
Ms. Marie-Odile Pilley, Financial Services Expert, UPU

SESSION 3: DEBATE (moderated by E. Aguirre, AFI)

Replicating the Brazilian model of financial inclusion through the postal network: What? What not? Where? Where not? Why? Why not?

Financial Inclusion through the postal network in Azerbaijan: a World Bank Group Project
Financial Exclusion in Cameroon: the inclusive role of the Post

Intervention by recipients of UPU-AFI participation grants from Azerbaijan, Burundi, Ecuador, Kazakhstan, Malawi, Maldives, Nigeria, Sierra Leone, Tanzania, and Ukraine
Mr. Novruz Mammadov, Head of Postal Sector, Ministry of Communication and Information Technology, Azerbaijan
Mr. Rustam Tahirov, Head of Supervision Methodology, Supervision Department, Central Bank of Azerbaijan
Mr. Mike Edwards, Country Sector Coordinator, World Bank
Mr. Serguei Nanba, Coordinator PFSP, UPU
Mr. Mvogo Etoundi, Head of Banking Department, CAMPOST
Ms. Tamara Cook, Program Officer, Financial Services for the Poor, The Bill and Melinda Gates Foundation